



Abi Potter Clough is a Senior Business Procedures Consultant for MetLife, working as a lean management change agent. She earned her CPCU in 2013 and her MBA in International Business in 2012 from Union Graduate College. Clough is in her second year as a Chapter Governor and is also the Webinar Magician for 3iG, the International Insurance Interest Group. She is a member of the 2016 Annual Meeting Task Force and the International Ambassador Committee. In addition to her CPCU and MBA, Clough holds the API, AIC-M, AIM, AIS, and AINS designations.



Mackenzie Frederick is a PIP/MPC Claims Team Manager for State Farm Insurance in Ballston Spa, NY. She completed her CPCU designation in 2011 and has been active in our local chapter since 2012. The past two years she has served as the Education Chair and is looking forward to expanding her role within the board. In 2015 she began service at the national CPCU Society level through involvement with the International Insurance Interest group. Mackenzie has also attained her CLU designation (2015) and is a 2008 graduate of St. Lawrence University. In her free time she enjoys hiking, adventure travel and home renovations with her husband Josh and dog Marla.